OMNI PRO NETWORK

CAPABILITY STATEMENT
OCTOBER 2026

Technology engineering, systems integration and managed technical services.

Omni Pro Network designs, builds, connects and maintains the websites, software and customer systems organizations depend on — from the first inquiry through testing, handover and ongoing support.

COMPANY

HEADQUARTERS
Long Island, New York · United States

SERVICE AREA
Nationwide across the United States. International projects are scoped individually.

WEBSITE
omnipronetwork.com

WHO WE SERVE

- Government & Public Sector
- Multinational Corporations
- Enterprise Organizations
- System Integrators & Technology Partners
- Small & Medium-Sized Businesses
- Local Service Businesses

CORE CAPABILITIES

Web & Software

- **Website Design & Development**
  Responsive websites with useful journeys, connected forms and a maintainable handover.
- **Custom Software & Full-Stack Development**
  Focused applications, interfaces and services around a real business process.

AI & Automation

- **AI Assistants & Chatbots**
  Approved knowledge, purposeful conversations and clear human handoffs.
- **Voice Agents**
  Intent, availability and callback routing designed around your receiving team.
- **Business & Workflow Automation**
  Triggers, rules and exception paths connected across your existing tools.
- **Review Automation**
  Consistent invitations after completed work, with permission and stop conditions.

Customer Systems & Support

- **CRM Implementation & Development**
  Selection, configuration, data structure and scoped extensions to fit the team.
- **Inquiry Management & Follow-Up**
  Clear inquiry forms, review rules and permission-aware next actions.
- **Integrations & APIs**
  Field mappings, event contracts, duplicate protection and visible exceptions.
- **Data Migration**
  Mapping, validation and reconciliation before an agreed cutover.
- **Website & Software Maintenance**
  Scoped changes, checks, approval and recovery with an accountable owner.

CONTACT

EMAIL
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PHONE
+1 (631) 530-4128

HOURS
Monday–Friday, 9:00 AM–5:00 PM Eastern

CONTRACTING

Registration, contracting identifiers, insurance and certification details are confirmed directly for each opportunity.

DELIVERY APPROACH

01	02	03	04	05
Discover & define Scope and acceptance plan	**Design the handoffs** Architecture and interface contracts	**Build & demonstrate** Reviewable increments	**Test & accept** Test evidence and issue register	**Handover & support** Operating guide and responsibility matrix

SELECTED PROJECTS

FixBridge

fixbridge.us

A home-repair and property-care platform with distinct homeowner and contractor journeys, repair guidance and professional-service pathways.

Industry: Home repair & property care · **Omni's role:** designed and built the website from scratch · **Scope:** Responsive website and application front end; Homeowner and contractor journeys; Repair request and sign-in entry points

Forez Corp

forezcorp.com

An industrial procurement website with a browsable MRO catalog and structured quote preparation for standard and custom requirements.

Industry: Industrial procurement / MRO · **Omni's role:** designed and built the website from scratch · **Scope:** Responsive website; Product category and product-line catalog; Quote request pathway

Big Boy Exotics

bigboyexotics.com

An exotic-car concierge website bringing vehicle sourcing, seller inquiries and verification information into a distinctive automotive experience.

Industry: Exotic-car concierge · **Omni's role:** designed and built the website from scratch · **Scope:** Responsive website; Buyer sourcing and seller inquiry paths; Vehicle showcase and verification content